

CITY OF MEMPHIS SOLID WASTE DIVISION

DEPARTMENT SERVICES

Visit www.memphistn.gov, for more information and to find your Waste Schedule. Click "Government" and then "Solid Waste Management"

GARBAGE COLLECTION -- Curbside garbage collection is a weekly service provided to City of Memphis residential customers. The Solid Waste Division provides one green cart for the disposal and collection of garbage. Garbage collection is part of your weekly solid waste service which includes recycling cart collection and up to two garbage bags of yard waste. Need more space? Remember residential customers can lease a second garbage cart for \$5.00 each per month. The fee will be added to your monthly solid waste fee on your utility bill.

To prepare for weekly garbage pickup, please provide unobstructed access to your green cart at the curb by clearing vehicles, objects, or overhanging tree limbs. If your green garbage cart is not serviced on your regular collection day, call 3-1-1. Make sure hot ashes, coals, concrete, rocks, large pieces of metal, tile, dirt, household hazardous waste (e.g., paint, oils, corrosives, and batteries) are not inside or near your garbage cart.

RECYCLING COLLECTION – Curbside recycling collection is a weekly service provided to residential customers. The Solid Waste Division provides one 96-gallon gray cart for the collection of your single-stream recyclables. To prepare for weekly recycling pickup, find out what is accepted in your gray recycling cart listed here.

Recycling at home is an easy way to make a difference every day. And you can accomplish it by simply keeping all recyclables out of your green garbage cart. New products created from recycled materials, decrease our dependence on limited natural resources. Also, when we recycle, we prevent reusable materials from filling up local landfills where they become contaminated and cannot be extracted and reused. If your gray recycling cart is not serviced on your regular collection day or you need to request a recycling cart delivery, call 3-1-1.

YARD WASTE COLLECTION – Yard Waste collection is a weekly service provided to City of Memphis residential customers. The Solid Waste Division collects up to one half a cubic yard of bagged yard waste debris a week. This waste must be organic only. It cannot include construction debris and must be placed in a separate pile at the curb. If your yard waste debris was not serviced, please check for a warning tag. This will explain the reason the collection was not picked up. Any further questions about your pickup, call 3-1-1.

OUTSIDE THE CART WASTE COLLECTION – Outside the Cart collection is a bi-monthly service provided to City of Memphis residential customers. Twice per month on your regular collection day the City will pick up your yard debris in excess of two bags and outside the cart bulk waste such as tree limbs and furniture. Your weekly garbage and recycle cart collection, along with up to two bags of yard waste, will remain on a weekly collection schedule.

HOUSEHOLD HAZARDOUS WASTE – The City of Memphis supports the Shelby County's household hazardous waste facility located at 6305 Haley Rd, Memphis, TN 38134.

HOUSEHOLD GARBAGE – The Solid Waste Management Service Center is responsible for the collection and disposal of all solid waste within the City by State and Federal Laws. In an ongoing effort to reduce the amount of solid waste being disposed of in Memphis area landfills, Solid Waste Management has developed and implemented a variety of recycling programs and initiatives.

GENERAL:

Place your carts and curbside trash on the curb (not in a storm drain) within three (3) feet of the street. Cart lid should face the street, and the cart handle should always face your house.

Position carts and curbside trash free of overhead obstructions like wires or overgrown branches.
Place carts at the curb no earlier than 5 P.M. that day prior to collection. Remove carts by 8 A.M. the day following collection. (Cite ordinance 5697)

Allow 4 feet between carts and curbside trash and away from fixed objects (cars, utilities, fire hydrants, mailboxes, etc.)
Check online or call 311 for collection day changes due to holiday or inclement weather.

HOUSEHOLD GARBAGE (GREEN ROLL CART) DO'S AND DONT'S

DO load and arrange trash items to maximize space.

DO bag or wrap all food waste to limit odors and vectors.

DO if possible, refrigerate or freeze food wastes until collection day to limit cart odors and vectors.

DONT overload carts.

DONT place unwrapped food waste and other loose waste directly into the cart.

DONT leave cart lids open.

BULK/OUTSIDE THE CART WASTE

Bulky item piles are limited to half a cubic yard.

Place bulky item piles within three (3) feet of the street.

Do not place bulky item piles near mailboxes, parked cars, fences, trees, and low-hanging tree limbs.

Do not place material at the curb after crews have passed by your house.

Tree debris must be less than 5 ft. in length and less than 13 inches in diameter.

CONSTRUCTION AND DEMOLITION DEBRIS – City ordinance prohibits us from removing dirt, brick, rock, concrete, scrap, lumber, roofing, fencing materials, carpet or any other debris generated as a result of construction or demolition. Also, contractors who create waste are required by city ordinance to remove such waste upon completion of work. Failure to comply may result in an invoice to the property owner to cover the cost of removal

TIRES – Homes serviced by the City may place up to four tires, sizes up to 11 x 22.5 at curbside for collection by the City. Tire collection may require special arrangements. Your patience is appreciated. For further information call 311 or (901) 636-6500. (M-F 8am-5pm)

DEAD ANIMALS

Dead animal removal service is provided on the City of Memphis public right of way and on City property.

For removal call 311.

No collections on Saturdays, Sundays, or City observed holidays.

Place the deceased animal in a plastic bag on the curb (between sidewalk and curb), not in the street or gutter.

No collection of dead animals is provided on private property. Collection personnel are not allowed to enter private property, meaning inside homes, front yards, or backyards.

No dead animal collection is provided by the City in private developments, private streets, apartment complexes, etc.

The City of Memphis does not service other municipalities or unincorporated Shelby County.

YARD WASTE TIPS – Place leaves, grass clippings and shrubbery in disposable bags at curbside, not in the street or gutter. The City does not collect limbs or logs larger than 13 inches in diameter and 5 feet in length. The City recycles thousands of tons of yard waste into mulch and compost, therefore whenever possible, please keep yard waste separate from non-compostable trash.

USING YARD WASTE CONTRACTORS – By City ordinance, independent yard waste contractors such as lawn services, tree trimmers, landscapers, etc. must remove all waste generated by their services.

IMPORTANT – Please call 311 or (901) 636-6500 (M-F 8am-5pm) to ensure sanitation crews know discarded items are at the curb and ready for pick-up.

CONTACT: Solid Waste Management Department
125 N. Main Street - Room #628
Memphis, TN 38103
Office: 901-636-6866